

Product Bulletin

Date: July 25, 2022
Update Number: P2022-24
Subject: Discontinuance of CAPCELL Cellular Modem
Products Affected: CAPCELL

As part of our continuing efforts to improve and refine our product portfolio, LiftMaster® will be discontinuing the CAPCELL – Cellular 4G/LTE Modem effective August 19, 2022. Until then, this product will remain available for purchase, while supplies last.

While LiftMaster has opted not to bring another cellular device into our product portfolio, there are alternatives in the marketplace that can enable cellular at a site depending on the application. At this time, LiftMaster will support the CAPCELL product for two years or until August 31, 2024. We will not be able to provide technical support for these alternative devices purchased elsewhere.

Some alternatives include:

- Extend Internet connection through use of network media converter devices.
- Other cellular connection devices:
 - NOTE: Smart Video Intercoms ship with native video capabilities and cellular devices **ARE NOT** recommended for use with Smart Video Intercom products due to costs associated with delivering the high-resolution video clips/streams.
 - CAPAC includes integrated cellular and would not require an external cellular device.
 - CAP2D uses minimum data and could be used with a cellular device for internet connectivity.

Thank you for your continued support of LiftMaster. For more information regarding this update, please contact your LiftMaster Sales Representative or call our Technical Support Center at **877-247-6764**.

Please visit **Partner.LiftMaster.com** for a complete listing of our Product and Service Bulletins.